### CITY BUS SERVICE - INFO on NEW SYSTEM from SPRING SEM 2022

#### KIND ATTN: DAY-SCHOLARS AND CONTINUING EDUCATION STUDENTS

The RTC Administration Office would like to inform all Day-scholar and Continuing Education Students that you may be aware that the City bus office has now launched the **New Trunk and Subsidiary route system** for the Bus Service on 16 Nov. 2021 featuring SMART Card system, GPS, increased frequency, etc. Therefore, the existing arrangement of bus service will be replaced with the new system starting from Spring Semester 2022. In this regard, we would like to request your kind attention to the following:

- 1. You will have to board the City Bus from your nearest bus stop till Ngabiphu Terminal (Zero Point). Depending on the place you reside, you may have to use the buses on the subsidiary route to catch the bus on the main trunk route (Dangrina to Ngabiphu Terminal) where there will be buses every 10 min. Bus from old Thimphu Highway will also ply to Ngabiphu Terminal
- 2. From Ngabiphu Terminal, there will be a bus to RTC Gate every 15 min. These buses will get you to RTC conveniently before your respective class start/end timings for which you will need to plan your journey accordingly.
- 3. Please familiarize the new route system route info can be found via <u>http://www.thimphucity.bt/banner/new-city-bus-route</u>.
- 4. SMART CARD
  - With the transition to this new system, city bus service can be availed only using SMART CARD and the current practice of prepaid cards will no longer be valid.
  - SMART CARD can be recharged/topped up and the appropriate fare will be deducted while using the city bus service.
  - The balance amount in the card will be shown as you tap your card while boarding and deboarding. You will be able to top up the amount balance from the designated City Bus Service agent (details will be provided later).
  - Concessional discount of 30% will be provided to all students with the SMART CARD.
  - SMART CARD can only be availed from the City Bus Office as of now.The City bus office is located near Lungtenzampa Bridge (Ph no.325734) and the Office will remain open from 9 AM to 5 PM Monday to Friday (with 1-2 PM lunch break).



- For registration/availing SMART CARDS, please take the following:
  - Smart Card fee Nu. 100 (as security deposit and the amount is refundable if the CARD is acceptably surrendered)
  - Student Card Copy.
  - Forms will be available at the city bus office
  - Smart card top up amount (As per your convenience)
  - Cards will be issued based on the validity of your programme.
- All students are requested to avail the SMART CARD from the city bus office before the start of the Spring Semester 2022. Please get it at the earliest to avoid congestion and long queues later on.
- Please keep the Administration Office informed once you avail the SMART CARD (You may email at adm@rtc.bt).

#### 5. GAKYID RIDE APP

Gakyid Ride is a cross-platform mobile app that provides information on city bus service including route, schedule, fare and live location of the buses. The app is available both in Google Play Store and iOS App Store.

# Avoid the last minute rush

## PLEASE AVAIL SMART CARDS AT THE EARLIEST TO AVAIL CITY BUS SERVICE from next Sem.

